



**Disabled Access Guide for Derriford Dental Education Facility**

**Find Us**

<b><u>Address</u></b>	<b><u>Opening Times</u></b>
20 Research Way Tamar Science Park Derriford Plymouth Devon PL6 8BT  Tel: 0345 155 8109 Web: <a href="http://peninsuladental.org.uk/">http://peninsuladental.org.uk/</a> Email: <a href="mailto:pdse-info@plymouth.ac.uk">pdse-info@plymouth.ac.uk</a>	Monday 09:00 - 17:00 Tuesday 09:00 - 17:00 Wednesday 09:00 - 17:00 Thursday 09:00 - 17:00 Friday 09:00 - 17:00 Saturday Closed Sunday Closed



**Dementia Friendly Parking onsite**

## Location

Derriford Dental Education Facility is situated in the north of Plymouth on a road with a slight gradient. It is accessible via a number of public transport links to Derriford Hospital, bus companies that drive to the hospital include Plymouth City Bus & Stagecoach, bus times can be found on their website. Derriford Hospital is a short walk from the facility. Disabled visitors might want to make alternative transport arrangements to the site.

## Disabled Parking



The facility has a large car park to the side of the building, the car park is free for all users.

The car park has a barrier which is manned by reception via an intercom.

There is a lift to reception inside the car park entrance, or outside steps from the car park.

There are 4 designated parking bays for Blue Badge holders, which are located at the front of the building; they do not need to be booked in advance. The dimensions of the designated disabled parking bays are 3.6m x 6m.

The nearest disabled parking bay is 3m from the main entrance and the furthest disabled bay is 7m from the main entrance. The route from the disabled parking bays to the main entrance is accessible to a wheelchair user, without assistance. The route from the main car park for disabled visitors is via the lower ground floor lift.

There is a dropped kerb/non stepped access from the disabled bays to the main entrance to aid access, the dropped kerb has tactile paving.

There is a designated drop off point.

### Outside Access from the Car Park



**This information is for the entrance located in the car park.**

There is level access to the facility, the door opens when the intercom button is pressed for access. The door opening is 102cm. Inside is the lift to access the main reception. There are also outside steps up to the main entrance.

### Inside Access



There is level access once inside the facility. The lighting levels are varied with both natural and artificial light.

The facility does not play background music.

The type of flooring in walkways and corridors is vinyl, and motorised scooters are Allowed in public parts of the facility.

## Reception



The desk is 2m from the main entrance and there is level access to reception from the entrance.

The reception desk is high but it also has a lowered section where there is sufficient space to support wheelchair users.

There is a hearing loop system, hearing aids need to be switched to the T position to use. The desk is always staffed by receptionists on clinic days.

Please let our reception team know if you need any assistance.

## Waiting Room



There are two waiting room areas, an upper and lower waiting room. There are no doors from the reception or lifts into the waiting room areas. The lower waiting room is 2m from the main entrance and there is level access.

All chairs are permanently fixed and some chairs have arm rests. There is enough room for wheelchair users to manoeuvre.

Patients will be collected from the waiting area in person by nurse or student. There is a children's play area and children's chairs as well as water dispensers in both the lower and upper waiting areas.



There are stairs with 26 steps leading from the lower to the upper waiting room.

There is lift access to both the upper and lower waiting rooms. The steps are clearly marked and hand rails on both sides.

## Consultation/Treatment Room and Clinical Bays



There is one consultation/treatment room available which is on the first floor near to the waiting room.

There are 2 clinical bays with 8 chairs each on the first floor level. On the second floor there are 3 clinical bays with 8 chairs each.

There are doors and level access to the consultation/treatment room and the clinical bays.

There is a wheelchair platform enabling patients to stay in their wheelchairs, which is kept in the viewing room next to the consultation/treatment room.

## Lift



There is a lift for public use, which is located past reception next to the stairs. All floors are accessible by this lift. It is approximately 10m from the main entrance.

The dimensions of the lift are 0.93m x 1.31m. The door width is 90cm

There is not a separate entry and exit door in the lift, there is a mirror to aid reversing out of the lift. The lift has a visual floor indicator.

The lift has an audible announcer and the controls for the lift are within reach of a wheelchair user.

The lighting level inside the lift is bright. The lift has Braille markings, and tactile markings.

## Toilet Facilities



There are accessible toilets on each floor within this facility which are designated for public use.

There are also standard male and female toilets on both floors. On the first floor they can be found to the rear of the waiting room, and on the second floor they can be found at the top of the stairs.

Lighting levels in the toilets are bright with both artificial and natural light.

Baby changing facilities can be found on the first floor.

## **Additional Information**

Emergency call points are available on stairs

Patient letters can be made available in other formats such as large print (on request at reception)

All reception staff have disability awareness training

BSL interpreters can be provided with appropriate notice – User Code – NHS35330

### Assistance dogs

Assistance dogs are welcome in all dental education facilities. Dogs can remain with their owner in the waiting area. When called into clinic, assistance dogs can be left with the reception staff while treatment takes place where they will be looked after by a member of staff in a quiet area away from patients.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.