

Guaranteed Treatment and Continuation/Further Treatment

Certain items of treatment are guaranteed for 12 months from the completion date of the original one being fitted:

- permanent fillings
- crowns
- inlays
- root fillings
- veneers
- bridges
- dentures – one denture repair will be facilitated within 12 months of the item being fitted. Additional repairs will need to be sourced by the patient with an external provider.

To be considered as a guaranteed treatment, the treatment required must be similar/related to the original restoration, such as providing a new filling to replace an original filling that failed; however, it does not have to be like-for-like. If the dentist considers there is a clinical justification for making a slight adjustment to the treatment they carried out originally, such as using a different material for a filling to increase the fracture resistance, this can also be considered as a guaranteed treatment. The guarantee does not apply if a completely different item of treatment is now required.